



GENERAL WARRANTY



SCOPE OF WARRANTY

FrogLube warrants each product sold by FrogLube or its authorized dealers "Product" to be free of defects in materials or workmanship for as long as you own the Product, or for the maximum period allowed by the laws of your jurisdiction, if less.

EXCLUSIONS FROM COVERAGE

Excluded from coverage under this warranty are the following:

- Products purchased other than from FrogLube or from an authorized FrogLube dealer.
- Damage resulting from a failure to follow instructions.
- Damage resulting from abuse or misuse.
- Damage resulting from extended wear and tear.
- Damage resulting from tampering or a customer modification.
- Damage resulting from exposure to a caustic substance.
- Consequential, incidental, indirect, punitive, exemplary, and/or special damages (although some states in the United States do not allow the exclusion or limitation of consequential or incidental damages, so this exclusion might not apply to you).

This warranty is the exclusive warranty provided by FrogLube relating to the Product and, to the maximum extent permitted by law, FrogLube disclaims all other express or implied warranties.

WHAT YOU WILL NEED TO DO TO RETURN DEFECTIVE PRODUCTS TO AN AUTHORIZED FROGLUBE RESELLER

Bring the Product to the store where it was purchased OR call the authorized reseller for a Return Authorization Number. If you are denied a return or exchange by an authorized reseller, for which you believe is warranted, contact FrogLube for assistance.

WHAT YOU WILL NEED TO DO TO RETURN DEFECTIVE PRODUCTS TO FROGLUBE

To obtain an RMA# [Return Material Authorization] from FrogLube, please take the following steps:

- Call FrogLube Customer Service at 855-376-4582 to begin the process
- Tell us WHAT you are sending back
- Tell us WHY you are sending it back
- Receive and record the RMA# and details for your future reference.
- Provide Customer Service a valid email to receive the RMA# Form.

To ship the Product back to FrogLube, please take the following steps:

- Complete RMA# Form and place within shipment; include a copy of the original proof of purchase or receipt.
- Be sure to include a brief description of the problem on RMA# Form
- For faster processing, be sure to include the RMA# on the form as directed by Customer Service.
- Mark or identify the defect with a piece of masking tape (if applicable);
- Print the RMA# clearly on the outside of the box; and ship the Product to the following address:

FrogLube Returns Dept.

Attn: CUSTOMER SERVICE

RMA # _____

251 SW Wilshire Blvd, Box 517

BURLESON, TX 76028

Please ship the Product freight prepaid and insured FrogLube assumes no responsibility for Products during shipment from the customer to Warranty Services and shipping charges are not refundable. If FrogLube determines that the Product is defective, FrogLube will either replace the Product or repair the Product. All determinations made by FrogLube will be within FrogLube's sole discretion and will be final. All returns by FrogLube in the United States will be sent using ground shipping; shipments being returned to a P.O. Box will be made using U.S. Mail. All returns to international customers will be sent using standard shipping.

STATE AND INTERNATIONAL LAWS

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in the United States and in other countries.

THE WORLD'S FIRST COMPLETE BIO-BASED CLEANING & LUBRICATING FIREARMS PERFORMANCE & CARE SYSTEM

FROGLUBE PRODUCTS • BURLESON TEXAS • 1-855-FROGLUBE (376-4582) • WWW.FROGLUBE.COM • CONTACT@FROGLUBE.COM